# **PC CADDIE://online Real-time service**

### Description of the online service

The **PC CADDIE:**//online Service (PC CADDIE.NET Server, TT Server, Teetime Server) is an interface between the PC CADDIE://online real-time services on your website and your local PC CADDIE.



This is a service that is ideally installed on your (PC CADDIE) server. This ensures constant communication between the PC CADDIE://online booking system and the local PC CADDIE. It should therefore be installed where your main PC CADDIE databases are located.

If the service does not run properly, the following desktop icon can be used to start it:



This is what the tee time server looks like when started:

PC CADDIE.NET - Server	<b>×</b>
05.12.11 - 13:04:19.90: Load parameters	
Konfiguration F7	🛛 Ende

The requests and bookings taking place are listed in this window. It updates itself and also shows whether the service is active.

The PC CADDIE://online service may only be started once, otherwise serious errors, such as incorrect bookings, will occur.

#### Installation as a service

Installed as a service means that the teetimeserver is automatically started when the computer is started. It makes sense to install the service on the server so that online bookings by night owls can also be reliably guaranteed for service reasons.

If you click on the Windows Start button and then on *Execute*, you can enter the word services.msc:

📨 Ausfül	hren	×
	Geben Sie den Namen eines Programms, Ordners, Dokuments oder einer Internetressource an.	
Öffnen:	services.msc	•
	Per Task wird mit Administratorberechtigungen erstell	t.
	OK Abbrechen Durchsuchen	

Confirm with **OK**, to go to the system services. There you will find a PC CADDIE time server in the alphabetical list, which should of course always be started:

S Dienste						×
Datei Aktion Ansicht ?						
C Dienste (Lokal) Dienste (Lokal)						
PC CADDIE Teetime-Server	Name	Beschreibung	Status	Starttyp	Anmelden als	^
Den Dienst beenden	Net.Tcp-Portfreig	Ermöglicht es,	Contract	Deaktivi	Lokaler Dienst	
Den Dienst anhalten	Netzwerklistendie	Identifiziert di	Gestartet	Automa	Lokaler Dienst	
Den Dienst <u>neu starten</u>	Netzwerkspeicher	Veswaltet Ohi	Gestartet	Automa	Lokaler Dienst	
	NI A /Network Loc	Semmelt und	Gestartet	Automa	Networkdiepst	
	Coffice Source Engli	Speicher Jost	Oestantet	Manuell	Lokales System	
	PC CADDIE Teeti	Sperenen .	Gestartet	Automa	Lokales System	
	Reer Name Resolu	Aktiviert die s	Gestoriet	Manuell	Lokaler Dienst	
	Reernetzwerk-Gru	Bietet Peernet		Manuell	Lokaler Dienst	=
	Peernetzwerkident	Bietet Identitä		Manuell	Lokaler Dienst	UI,
	🔍 Plug & Play	Ermöglicht de	Gestartet	Automa	Lokales System	
	🔍 PnP-X-IP-Busaufli	Der PnP-X-Bu		Manuell	Lokales System	
	PNRP-Computern	Dieser Dienst		Manuell	Lokaler Dienst	
	Power Manager D		Gestartet	Automa	Lokales System	
	🔍 Programmkompa	Bietet Unterst	Gestartet	Automa	Lokales System	
	RAS-Verbindungs	Verwaltet Wäh	Gestartet	Manuell	Lokales System	
	ReadyBoost	Bietet Unterst	Gestartet	Automa	Lokales System	
	Remoteprozedura	Dient der End	Gestartet	Automa	Netzwerkdienst	
	Remoteregistrieru	Ermöglicht Re		Manuell	Lokaler Dienst	
	Richtlinie zum Ent	Lässt eine Kon		Manuell	Lokales System	-
	4			R LCC		
Erweitert Standard						

If PC CADDIE Support installs the service on a Windows 7 computer or on a Windows Server 2008, make sure that PC CADDIE is run as administrator. Please have administrator rights ready for this installation.

## No system impairment

The Teetime server runs in the background, which means that it does not interfere with the system in any way. The server settings are therefore not affected. This information is particularly important for your system administrators.

#### No contact with the local club system

The error message **"No contact with the local club system"** is caused by a connection problem between your local server and the Teetime server. The resulting error message looks like this...

...in the PC CADDIE://online module PC CADDIE://online Teetime/trainer reservation:

PC CADDIE://online Teetimes	ji ec cadore
LEIDER GAB ES KEINEN KONTAKT ZUM LOKALEN CLUBSYSTEM	Haupt-Menü
WIR HABEN DEN GOLFCLUB PER EMAIL INFORMIERT.	» Start
BITTE VERSUCHEN SIE ES ZU EINEM SPÄTEREN ZEITPUNKT NOCH EINMAL	» Hilfe » Kontakt / Support
	Besucher-Menü
	Bereits registriert? Bitte loggen Sie sich ein:
	E-Mail / Benutzername:

...in the PC CADDIE://online module PC CADDIE://online Tournament management:



It is not possible to book at the moment. In this case, the Teetime server must be checked.

You can check this in PC CADDIE under **Settings/Macros** the macro **"user**" can be entered in PC CADDIE under Settings/Macros. This opens the user list:

er-List				<b>×</b>
Name	PC	Activity	Open Files	
Katharina*	KATHARINA-THINK\Katharina	05.12.11 13:58:5	2 CLUB\;GOLFMITG;PCC_LANG;GOLFSECU;PCC_INF0;PCC_INTR;PCC_I	<u>↓ 7µ</u>
autologon	KATHARINA-THINK\Katharina	05.12.11 13:58:5	3 /TCPIPSERVER UMSATZ\.PCC_LANG;PCC_USER;PCC_ALOG;PCC_SE	Although
off	KATHARINA-PC\Katharina	04.12.11 12:13:3	4 2010a-32, 12.08.10-18:53:12-	Appruch
off	KATHARINA-THINK\Katharina	23.09.11 16:27:4	4 2011a-32, 16.06.11-08:43:58-	
off	KATHARINA-THINK\Katharina	19.09.11 19:11:5	8 2011a-32, 03.09.11-16:20:42-	
off	KATHARINA-THINK\Katharina	26.09.11 11:59:1	4 2011a-32, 16.06.11-08:43:58-	
off	KATHARINA-THINK\Katharina	04.12.11 01:49:2	3 2011b-32, 03.11.11-22:17:42-LOCKED: /FTPDIREKT:DGV(196644) CLUB'	
off	KATHARINA-THINK\Katharina	22.09.11 17:54:3	3 2011b-32, 22.09.11-13:06:52-	
off	KATHARINA-THINK\Katharina	22.09.11 22:53:5	9 2011b-32, 22.09.11-13:06:52-CLUB\_GOLFMITG:PCC_LANG:GOLFSECU	
off	KATHARINA-THINK\Katharina	05.11.11 09:16:4	1 2011a-32, 29.08.11-13:53:52-	
off	KATHABINA-THINK Watharina	05.12.11 13:04:1	9	
off	KATHABINA-THINK Watharina	06.11.11 23:02:0	4 2011b-32 28 10 11 17 23 44	
off	KATHABINA-THINK Watharina	05.11.11 09:03:4	3 2011b-32 28 10 11 17 23 44	
off	KATHABINA-THINK\SYSTEM	31.10.11 08:25:5	8 2011b-32 19:10:11-14:14:16-"/TTSERVER" UMSATZ\ GOLFMITG GOL	
off	KATHABINA-THINK\SYSTEM	24.10.11 22:38:0	7 20116-32 19:10 11:15:14:16	
Aktualisie	en F5 Details F7	Administrieren (F9)	Stationen sperren Sperrung aufheben Alle beenden F12	

In the display you can see very quickly that the TT server is <u>offline</u> is offline. Now click on **Administrate** (F9), select the "Restart" option and confirm with **OK**.

Remote Kommando	<b></b>
KATHARINA-THINK SYSTEM C:\PCCADDIE\USER_TT1\PROGRAMM\PCC_W Neustart Beenden Hartes Beenden Information senden Makro ausführen: Remote-Zugang: Individuell: Individuell: Nach Wartezeit Stationen sperren An allen Stationen beenden	Abbruch

After successfully restarting and updating again by clicking on **Refresh** (F5) (several times if necessary), the TT server should be accessible again as usual:

er-List				<b>.</b>
Name	PC	Activity	Open Files	
Katharina*	KATHARINA-THINK\Katharina	05.12.11 14:13	36 CLUB\.GOLFMITG:GOLFTURN:GOLFCLUB:GOLFSPIE:PCC_LANG:GOLF	
autologon	KATHARINA-THINK/Katharina	05.12.11 14:13	34 /TCPIPSERVER UMSATZ\/PCC_LANG/PCC_USER/PCC_ALOG/PCC_SE	Athurt
autologon	KATHARINA-THINK\Katharina	05.12.11 14:13	36 /TTSERVER UMSATZ\;GOLFMITG:GOLFTURN:GOLFCLUB:GOLFBEIT;	A Appruch
off	KATHARINA-PCVK.atharina	05.12.11 12:13	34 2010a-32, 12.08.10-18.53:12-	
off	KATHARINA-THINK\Katharina	04.12.11 01:49	23 2011b-32, 03.11.11-22:17:42-LOCKED: /FTPDIREKT:DGV(196644) CLUB	
off	KATHARINA-THINK\Katharina	26.09.11 11:59	14 2011a-32, 16.06.11-08:43:58-	
off	KATHARINA-THINK\Katharina	23.09.11 16:27	44 2011a-32, 16.06.11-08:43:58-	
off	KATHARINA-THINK\Katharina	19.09.11 19:11	58 2011a-32, 03.09.11-16:20:42-	
off	KATHARINA-THINK\Katharina	22.09.11 17:54	33 2011b-32, 22.09.11-13:06:52-	
off	KATHARINA-THINK\Katharina	22.09.11 22:53	59 2011b-32, 22.09.11-13:06:52-CLUB\;GOLFMITG;PCC_LANG;GOLFSECU;	
off	KATHARINA-THINK\Katharina	05.11.11 09:16	41 2011a-32, 29.08.11-13:53:52-	
off	KATHARINA-THINK\Katharina	06.11.11 23:02	04 2011b-32, 28:10.11-17:23:44-	
off	KATHARINA-THINK\Katharina	05.11.11 09:03	43 2011b-32, 28.10.11-17:23:44-	
off	KATHARINA-THINK\SYSTEM	31.10.11 08:25	58 2011b-32, 19.10.11-14:14:16-"/TTSERVER" UMSATZ\;GOLFMITG;GOLF	
off	KATHARINA-THINK\SYSTEM	24.10.11 22:38	07 20115-32, 19.10.11-15:14:16-	
Aktualisier	en FS Details F7	Administrieren [F	Stationen sperren Sperrung aufheben Alle beenden F2	

The online services are fully available again.

TIP The fastest and most precise way to check the TT server is on the main computer or on the server in your company. It would therefore be a great advantage if the server was equipped with a screen and keyboard.

For your PC CADDIE://online Customer service it is very important that direct access to the server is guaranteed in order to be able to provide rapid assistance.