



## Outlook Exchange interface

### PC CADDIE calendar and contacts synchronised with Outlook

No more duplicate appointments and contacts. All data always up to date up to date. Golf instructors receive guided coaching lessons on their smartphone in PCCADDIE. Club managers and employees maintain member contacts or employee schedules in PCCADDIE and synchronise them with Outlook for tablet, laptop or computer in a separate account. a separate account. Everyone has access to important e-mail distribution lists, club appointments and their duty rota - directly via their email account, even from their smartphone. This is how organise your mobile appointment business and access the data from practically anywhere. from practically anywhere. The interface transfers and synchronises: quickly, reliably synchronised

## Facts

### Services:

- Automatic transfer and synchronisation of all timetable appointments and blockings to the Outlook calendar
- Recognises changes to appointments and automatically updates the Outlook calendar
- Management of multiple calendars: for trainers, duty rosters, events
- Exclusion filter for appointment synchronisation in order to transfer only relevant appointments
- Automatic transfer and synchronisation of customer data
- Selection filter for customer groups and individual dialling

### Prerequisites:

- Microsoft Exchange Server: from 2007 SP1
- User accounts with read rights on the relevant Exchange profiles
- Windows .NET Framework 4 on the PCCADDIE server
- PCCADDIE customer management for customer data synchronisation
- PCCADDIE Timetable for synchronising appointments